

CONSENT

This consent is given to confirm that you are at least 16 years old.

By virtue of this consent the company GO DENT d.o.o. Pula, Kandlerova 44, OIB 62312613473 (hereinafter: GO DENT), provides data on the processing of your personal data in the framework of the company's operations and for sending a newsletter and your rights with this respect, whereas you give your consent to the processing of such data.

As a customer of GO DENT I give my approval and consent to GO DENT to collect, process, use and analyse my personal data indicated in this consent in accordance with the conditions and in the manner indicated hereafter.

Personal data collected by GO DENT

When using services provided by GO DENT and participating in the loyalty programme the following data are collected: name and surname, residence/domicile address (street and house number, city, postal code), nationality, date of birth, country of birth, gender, data on the services used, payment data such as account numbers and other related card information, email address, national identification number, company's name and contact details (if a customer), record of the dental health status, health history, X-ray images, data on invalidity, IP addresses of devices, internal identification number, telephone/mobile phone numbers, data on services provided (type, place, time, amount, etc), as well as data collected by video surveillance of GO DENT's business premises. We use cookies and other technologies to collect data.

For the purposes indicated above but also to enable customers to participate in the marketing programmes of GO DENT, as described hereafter, besides the already mentioned data, GO DENT also collects my emails and telephone/mobile phone numbers, and for this purpose it can use my address to send contents on paper.

For sending newsletters GO DENT collects my email address to send newsletters.

Personal Data Controller:

The Controller of my data is GO DENT d.o.o. Pula, Kandlerova 44, OIB 62312613473.

Contact: Phone: +385 (0)52 216 432; email: privacy@healthcroatia.com

Data Protection Officer

Contact details of the data protection officer are published on the Health Croatia website at <https://www.healthcroatia.com/>. The contact details are: privacy@healthcroatia.com.

Purpose of the processing by way of provision of services provided by GO DENT

Data are collected for the following purposes:

- a. to identify the customer, to provide a quality service and enable record keeping of services, to obtain benefits and to profile my consumer trends for statistical purposes and for obtaining special promotions;
- b. to protect persons and property;
- c. for promotional purposes, to send promotional material, marketing information on offers, and notices on competitions and prize draws, as well as any other marketing information related to GO DENT as well as to conduct surveys and research via email, SMS, promotional calls, and any other electronic means of communication, by sending contents on paper, provided I gave consent to sending promotional material.

Purpose of the processing for the purpose of sending newsletters

The emails are collected for the purpose of sending newsletters.

Means of the processing:

My personal data are processed by GO DENT and external service providers – personal data processors of GO-DENT's contractors, subject to legal, organisational and technical measures required to protect my personal data.

GO DENT may use data on services used to select the content of marketing notices to be sent. The said processing activity involves profiling, yet not an automated decision-making. My data can be supplied to meet the law in force, but they can also be supplied to affiliated companies of Galić dent d.o.o., dental practice of dr. Tatjana Galić, Plinio d.o.o. (Croatia), and Plinio S.r.l. (Italy), as well as to share personal data of data subjects with Google Ireland, Facebook Ireland ltd., Instragam Inc.

Legal grounds for processing

Personal data are processed to comply with contractual obligations and law, to protect the employees, data subjects and any other person, to safeguard a legitimate business interest and by way of my consent in question.

Personal data storage periods

GO DENT stores my personal data in the period necessary to serve the purpose for which they were collected, usually during a contractual relationship and for any subsequent period as legally mandated or permitted by any applicable law. GO DENT's storage rules reflect the applicable limitation periods and legal requirements.

Data are erased immediately upon revocation. The consent may be revoked in whole or in part; in part with respect to data necessary to participate in the marketing activities and to send newsletters. Once the consent is revoked, GO DENT shall not process data for which the consent was given and withdrawn and shall erase them.

MY RIGHTS AS CUSTOMER**Right to access personal data**

I have the right to access my personal data and obtain confirmation by GO DENT whether personal data concerning me are processed as well as information on the purposes of the processing, categories of personal data undergoing processing, recipients, storage period, my rights as a data subject with respect to rectification and erasure of personal data, and processing limitations, right to lodge a complaint with a supervisory authority and any other relevant information for the processing. Unless I otherwise request, the information is given in electronic form by email.

Right to rectification

I have the right to request the rectification of inaccurate personal data concerning me.

Right to erasure

I have the right to obtain from the controller the erasure of personal data concerning me, in which case my participation in the marketing programme may cease and I may stop receiving the newsletter, depending on the data whose erasure I requested.

Right to restriction of processing

I have the right to obtain from the controller restriction of processing of my data.

Right to object

I have the right to object at any time to processing of personal data concerning me. I have a special right to object at any time to processing of personal data concerning me for promotional purposes, that is, for sending promotional material, promotional notices and notices on competitions and prize draws as well as other promotional notices related to GO DENT and its

affiliated companies as well as for conducting surveys and research via email, SMS, promotional calls, and any other electronic means of communication, by sending contents on paper, and if I object to such processing, my personal data will not be processed for those purposes.

Right to data portability

I have the right to receive the personal data concerning me and transmit those data to another controller. Where technically feasible, the transfer shall be carried out by automated means. These rights shall be exercised in writing and addressed to GO DENT or to the data protection officer whose contact details are provided on the controller's website or available at the reception office of GO DENT, that is, indicated in the introductory part of this consent.

I have the right to lodge a complaint with a supervisory authority: Croatian Personal Data Protection Agency, Martićeva ulica 14, HR - 10 000 Zagreb, Phone: 00385 (0)1 4609-000, Fax. 00385 (0)1 4609-099, E-mail: azop@azop.hr, web: www.azop.hr. Providing personal data under this consent is necessary to use the services provided by GO DENT, to received profiled promotional notices and newsletters. Data are provided on a contractual basis and based on my consent.

For detailed information I can consult the Rules on the Processing and Protection of General Data available at: <https://www.healthcroatia.com/>, the Privacy Policy as well as detailed information on cookies available at: <https://www.healthcroatia.com/>.

By accepting this consent I agree to the following:

- I agree that, without any further consent from me, GO DENT shall collect and process personal data as indicated in the previous points hereof;
- I want to receive marketing material and communications on benefits, as well as communication on promotions and discounts, special offers, competitions and prize draws, surveys and research;

I want to receive by email a newsletter from GO DENT and its affiliated companies.

NAME AND SURNAME: _____

E-MAIL: _____

COUNTRY: _____

Date: _____

Signature